

**KING LIVING PRODUCT REVIEW
PROMOTIONAL LOTTERY
KING FURNITURE AUSTRALIA PTY LTD and KING LIVING NEW ZEALAND LTD
TERMS & CONDITIONS 2026**

v. 20260925

AU, NZ

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1 Introduction

- 1.1 To the extent there is any inconsistency between these Terms and Conditions and any other reference to the Promotion, these Terms and Conditions will prevail. If you participate in this Promotion, then you are deemed to have accepted and agreed to these Terms and Conditions.
- 1.2 This *King Living Product Review Promotional Lottery* (**Promotion**) is conducted by King Furniture Australia Pty. Ltd (ABN 79 002 757 333) trading as King Living (**King Living**) of 123 Turrella St, Turrella, NSW 2205 (the **Promoter**). The Promotion is a lottery (game of chance). Where a local promoter is required by local law, the following member of the King Living Group of Companies is the local promoter in the applicable country, and a reference to the Promoter in these Terms and Conditions means the local promoter for the entrant's country of residence.
- | Country of Residence | Local Promoter | Address for Enquiries |
|----------------------|---|---|
| Australia | King Furniture Australia Pty. Ltd
(ABN 79 002 757 333) | 123 Turrella Street, Turrella NSW
2205 |
| New Zealand | King Living New Zealand Ltd
(NZBN 9429041548196) | 535 Parnell Rd, Parnell, Auckland
1052 |
- 1.3. In these Terms and Conditions, an entrant's **country of residence** is the country (Australia or New Zealand) where the King Living product they reviewed was delivered, and the entrant is treated as a resident of that country. For example, a review of a product delivered to Auckland is a New Zealand entry, even if the entrant lives in Australia. If an entrant reviews products delivered to different countries, each Product Review takes the country of residence of the product it relates to. Products delivered outside Australia and New Zealand are not eligible for review under this Promotion.
- 1.4 Employees of King Furniture Australia Pty Ltd, King Living New Zealand Limited or any of their related bodies corporate are not eligible to enter the Promotion.
- 1.5 Each Competition is open to residents of Australia and New Zealand. Eligible entries from both countries are combined in a single draw for each Competition.

2 Promotion Period and Monthly Competitions

- 2.1 The Promotion Period commences at 12:01am on Friday, 25 September 2026 and ends 11:59pm on Sunday, 31 January 2027 (the **Promotion Period**). All start and end times for the Promotion Period and each Entry Period are in the local time of the country in which the entrant resides, being Sydney time (AEST or AEDT, as applicable) for entrants resident in Australia and Auckland time (NZST or NZDT, as applicable) for entrants resident in New Zealand.
- 2.2 The Promotion will be conducted as four (4) separate monthly competitions (each a **Competition**). Each Competition has its own Entry Period and draw date, as set out below. Each Entry Period commences at 12:01am on the commencement date and

ends at 11:59pm on the end date, in the entrant's local time as described in clause 2.1.

Competition No.	Entry Period Commences	Entry Period Ends	Draw Date
1	Friday, 25 September 2026	Saturday, 31 October 2026	Monday, 02 November 2026
2	Sunday, 01 November 2026	Monday, 30 November 2026	Wednesday, 02 December 2026
3	Tuesday, 01 December 2026	Thursday, 31 December 2026	Monday, 11 January 2027
4	Friday, on 01 January 2027	Sunday, 31 January 2027	Monday, 01 February 2027

- 2.3 Each Competition is separate. An entry that is valid for one Competition is not valid for any other Competition and entry into each Competition is limited to one (1) entry per King Living product reviewed.
- 2.4 The Entry Period for each Competition is the period during which an entrant must submit their Product Review to be entered into that Competition. The Entry Period relates to the date and time the entrant submits the Product Review, not the date the entrant purchased or received the King Living product.

3 How to enter; Eligibility

- 3.1 Entry is open to residents of Australian and New Zealand who are aged 18 years or over.
- 3.2 The Promotion is communicated only by email to customers after delivery of their King Living purchase. To enter a Competition, an entrant must access the Product Review submission form via the link provided in the King Living post-purchase email and submit a Product Review that complies with these Terms and Conditions. The purchase price of King Living products is not increased by reason of this Promotion.
- 3.3 To be eligible, an entrant must, during the relevant Eligibility Period:
- (a) complete all required fields in the online review submission process, including providing their contact details (email address and/or telephone number) and any other information requested by the Promoter;
 - (b) submit a genuine product review of a King Living Product (a **Product Review**), based on the entrant's honest and genuinely held opinion and personal experience of that product;
 - (c) consent to the publication of the Product Review on the King Living website and to use of the Product Review by the Promoter and its associated companies; and
 - (d) consent to the publication of the Product Review on the King Living website during the relevant Eligibility Period.
- 3.4 Submission of a Product Review alone does not constitute a valid entry. A Product Review will only constitute a valid entry once if the Promoter, acting reasonably determined that the Product Review complies with the Promoter's publication requirements and is published on the King Living website during the relevant Eligibility

Period.

- 3.5 Subject to these Terms and Conditions, each Product Review that is approved and published on the King Living website during the relevant Eligibility Period constitutes one (1) valid entry into that Competition.
 - 3.6 In these Terms and Conditions, **King Living website** means www.kingliving.com.au for Australian entrants and www.kingliving.co.nz for New Zealand entrants.
 - 3.7 No entry fee is charged by the Promoter to participate in this Promotion. Entries are deemed to have been received at the time they are recorded in the Promoter's system, not at the time of transmission by the entrant.
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4 Review and Publication

- 4.1 The Promoter may, at any time, in its sole discretion, refuse to publish, decline to approve, remove or disqualify any Product Review that the Promoter considers to be non-compliant with these Terms and Conditions, including where the Product Review:
 - (a) is not genuinely related to the relevant King Living product;
 - (b) is not based on the entrant's genuine experience of the product;
 - (c) is false, misleading or deceptive;
 - (d) contains unlawful, defamatory, offensive, abusive, obscene, discriminatory, harassing or otherwise inappropriate language or content;
 - (e) contains personal information, confidential information, promotional material, spam, external links, or other content not reasonably related to the product being reviewed;
 - (f) infringes the rights of any third party, including intellectual property, privacy or confidentiality rights;
 - (g) is duplicate, fraudulent, automated or otherwise not a bona fide consumer review; or
 - (h) otherwise breaches these Terms and Conditions, any applicable review submission requirements, website terms or applicable law.
- 4.2 For the avoidance of doubt, positive, neutral and negative Product Reviews will each be eligible for entry into the draw for the relevant Competition, provided they otherwise comply with these Terms and Conditions and are published on the King Living website during the relevant Eligibility Period. Nothing in these Terms and Conditions is or is intended to operate to exclude negative Product Reviews or to favour the publication of positive or neutral Product Reviews.
- 4.3 Any Product Review that is not approved and published on the King Living website during the relevant Eligibility Period, or that is removed by the Promoter for non-compliance with these Terms and Conditions before the draw for the relevant Competition takes place, is not a valid entry and will not be entered into that Competition.
- 4.4 Product Reviews may be published globally, including by the Promoter or its related bodies corporate in other markets, platforms or channels.
- 4.5 The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and reserves the right, at its sole discretion, to disqualify any entrant who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to

jeopardise fair and proper conduct of the Promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of the Promoter's rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

4.6 By submitting a Product Review, each entrant warrants that:

- (a) the Product Review is their own original work and does not infringe the intellectual property rights of any third party;
- (b) the Product Review is true, accurate and based on the entrant's genuine experience;
- (c) the Product Review does not contain any material which is false, misleading or deceptive; and
- (d) the entrant has the right to grant the licence set out below.

Each entrant indemnifies the Promoter against any claim by a third party arising from a breach of these warranties.

4.7 By submitting a Product Review and consenting to its publication on the King Living website, each entrant grants the Promoter and its related bodies corporate a perpetual, royalty-free, irrevocable, worldwide licence to use, reproduce, publish, adapt, translate and distribute the Product Review (in whole or in part) across any medium or platform, including the King Living website, social media channels and any other markets or channels operated by the Promoter's related bodies corporate, for marketing, promotional and commercial purposes, without further consent or compensation to the entrant.

5 Prize

5.1 The winner of each Competition will receive one (1) King Living Gift Certificate, the value and currency of which depend on the winning entrant's country of residence:

Country of Residence	Gift Certificate Value
Australia	AUD \$500
New Zealand	NZD \$500

5.2 One prize is awarded per Competition. The total prize pool value for this Promotion comprises four (4) Gift Certificates with a combined value of up to AUD \$2,000, (being AUD 500 per Competition across five Competitions). The prize pool value for each Competition is AUD 500.

5.3 The prize, or any unused portion of the prize, is not transferable, exchangeable or redeemable for cash.

5.4 King Living Gift Certificates are subject to separate King Living Gift Certificate Terms and Conditions for the winner's country of residence, as set out below. If the winner accepts the prize, they also accept the King Living Gift Certificate Terms and Conditions.

Country of Residence	King Living Gift Certificate Terms and Conditions
Australia	https://www.kingliving.com.au/gift-certificates-terms
New Zealand	https://www.kingliving.co.nz/gift-certificates-terms

- 5.5 One (1) Product Review will be randomly selected as the winning entry for each Competition and the person who is credited within that Product Review as the poster will be the winner.

6 Draw and Winner Notification

- 6.1 The draw for each Competition will take place at 5:00pm AEST/AEDT (7:00pm NZDT) on the date of the draw (as described in the Draw Date – clause 2.2 above). Each draw will be conducted by a responsible employee of King Living, on behalf of each Promoter. Eligible entries from Australia and New Zealand will be combined in a single pool for each draw, and each eligible entry has an equal chance of being drawn regardless of the entrant's country of residence. The first valid entry as drawn by the Promoter will be the winner of the prize for that Competition.
- 6.2 If there is a dispute as to the eligibility or identity of an entrant or the validity of an entry, the Promoter reserves the right, at its sole discretion, to determine the outcome of that dispute.
- 6.3 The winner will be notified via email/telephone (using the contact details provided in the Product Review submission) on or before 5:00pm AEDT (7:00pm NZDT) within five (5) business days immediately following the date of the draw.
- 6.4 The winner must claim their prize on or before 5:00pm AEDT (7:00pm NZDT) on the date that is seven (7) days after the winner has been notified in accordance with these Terms and Conditions.
- 6.5 The winner's details (first name, country, and state of residence or region) will be published on the King Living website within 30 days of the relevant draw or redraw if applicable.
- 6.6 In each Competition the Promoter will draw three (3) additional reserve entries, and record them in order from first drawn to third drawn, in case of an invalid entry or ineligible entrant. If the winner does not come forward and the prize remains unclaimed as at 5:00pm AEDT (7:00pm NZDT) on the date that is seven (7) days after the winner has been notified in accordance with these Terms and Conditions, the prize will be awarded in the order the reserve entries were drawn.
- 6.7 Each Competition is a game of chance.
- 6.8 The Promoter's decision is final, and no correspondence will be entered into.
- 6.9 The Promoter is not liable for a winner who cannot be contacted in accordance with these Terms and Conditions.
- 6.10 The Promoter is not liable if any reserved winner cannot be contacted in accordance with these Terms and Conditions.
- 6.11 By entering the Promotion, entrants acknowledge and provide consent that, if they are a winner, their pseudonym may be featured on the King Living website and any other online platform (including social media platforms) solely in connection with the

7 General

- 7.1 If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, at its sole discretion, to the fullest extent permitted by law:
- 7.2 Entrants acknowledge that this Promotion is in no way sponsored, endorsed, administered by, or associated with any social media platform on which it may be advertised, including Meta, Instagram or Facebook. Any questions, comments or complaints regarding this Promotion must be directed to the Promoter and not to any social media platform. Entrants release each such platform and its associated companies from all liability arising in respect of this Promotion to the extent permitted by law.
- 7.3 If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, at its sole discretion, to the fullest extent permitted by law:
- (a) to disqualify any entrant; or
 - (b) to modify, suspend, terminate or cancel the Promotion.
- 7.4 Nothing in these Terms limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Australian Consumer Law, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia. Nothing in these Terms limits, excludes or modifies any right or remedy of a New Zealand entrant under the Consumer Guarantees Act 1993 or the Fair Trading Act 1986 that cannot lawfully be excluded. Except for any liability that cannot by law be excluded, the Promoter (including its respective officers, employees and agents) excludes all liability (including for negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion including (without limitation) loss in connection with:
- (a) theft, unauthorised access or third party interference;
 - (b) any entry or prize claim that is incorrectly executed, late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
 - (c) any variation in prize value to that stated in these Terms and Conditions;
 - (d) any tax liability incurred by a winner or an entrant; or
 - (e) use of the prize.
- 7.5 The Promoter reserves its rights to recover damages or other compensation from any person who breaches these Terms.
- 7.6 To the maximum extent permitted by law, each entrant indemnifies, and must defend and hold harmless, the Promoter and each of their employees, servants, agents and contractors, from and against all losses arising from:
- (a) a breach by the entrant of any of these Terms;
 - (b) any third party claim arising directly or indirectly from a breach by the entrant of

any of these Terms;

- (c) any negligent, wilful or otherwise wrongful act or omission of the entrant;
- (d) any fraudulent or dishonest acts or omissions by the entrant;
- (e) any breach by the entrant of any applicable Laws; and
- (f) any claim by any third party (including individuals, legal entities and governmental departments or agencies) arising directly or indirectly as a result of the entrant entering the Promotion.

7.7 These Terms are governed by the laws of the entrant's country of residence, as set out below:

Country of Residence	Applicable Laws	Legal Forum for Disputes
Australia	Laws of the State of New South Wales	Courts located in Sydney, Australia
New Zealand	The laws of New Zealand	Courts located in Auckland, New Zealand

7.8 All monetary amounts referred to in these Terms are in Australian dollars and are inclusive of GST, except amounts expressed in New Zealand dollars, which are inclusive of New Zealand GST.

8 Privacy

8.1 The Promoter will also use and handle PI as set out in its Privacy Policy, as listed below. The PI of New Zealand entrants will be handled in accordance with the Privacy Act 2020 (NZ) and may be held and processed by King Furniture Australia Pty Ltd in Australia to conduct the draw and administer the Promotion.

Country of Residence	Privacy Policy
Australia	https://www.kingliving.com.au/privacy-policy
New Zealand	https://www.kingliving.co.nz/privacy-policy

8.2 The Promoter may contact the entrant in the future with information about the Promoter, including special offers, market research or to provide the entrant with marketing materials via any medium including mail, telephone and commercial electronic messages or any other form of emerging, digital or conventional communications channel whether existing now or in the future. By entering the Promotion, entrants acknowledge and agree that the Promoter may use their PI in the manner set out in this clause.